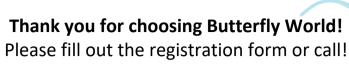
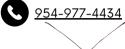


# School and Camp Field Trips Reservations, Policies & Procedures







groups@butterflyworld.com



www.ButterflyWorld.com/group-rates-educational-tours



Please read, share with each leader/teacher, and follow all guidelines to help your group have an enjoyable and educational visit.

## WE OFFER AN EDUCATIONAL ONE-HOUR GUIDED TOUR ONLY FOR SCHOOLS AND CAMPS!

You must have a minimum of 10 paying children.

### **PRICING**

\$10 per child (Students are Pre-K through 12th grade only) \$12 per adult (Teachers and Chaperones)

- You will receive 1 Free Teacher/Chaperone per 10 paying children.
- Additional chaperones will be charged \$12 unless they are not in the final headcount. They will pay full price.
- We accommodate up to 30 people (children, teachers, and chaperones) per tour. No exceptions!
- Tours start every 15 minutes.
- Rates are only offered Monday Friday and on a first-come, first serve basis, and some blackout days may apply.

## **RESERVATIONS**

- Make your reservations as soon as possible to ensure you reserve your desired date.
- The springtime dates book quickly! We are happy to book a year in advance.
- Please reserve the maximum number of people, including all children, adults and chaperones. If your numbers increase after the booking, additional tour times may be unavailable, but we can remove extra tours if your number decreases.
- You may call to check the dates available before filling out the online registration form.
- Visit our website's "Register Your Group Now" form on the "Group Rates and Educational Tour" page.

www.Butterflyworld.com/group-rates-education-tours.

Once we receive your form, the group coordinator will email you the confirmation agreement.

Please read, sign, and return to confirm your field trip.

If you do not receive an email, your reservation is not confirmed. Please call or email the group coordinator.

#### **PAYMENT**

The group leader is responsible for collecting all the money and paying in one lump sum. You may use cash, check, or credit card, but Only One Transaction per Group. This transaction must include all children, teachers, free chaperones, and additional adults traveling or joining the group.

Adults not in the final head count will pay the regular admission price of \$32.50 plus tax. Please remember that we can only take up to 30 people per tour.

- Method of payment: cash, group checks, and credit cards (Visa, Mastercard, or Amex). Purchase Orders must be submitted to the group coordinator before your visit.
- All groups will be charged 7% tax unless you provide your tax exemption before your visit.
- If you need an invoice before your visit, please provide the total number of children and adults by email or phone.
- Coupons, Annual Passes, and other special offers do not apply to group rates.
- No deposit is required, but payment is due in full on the day of your visit.
- No parking fee unless it's a holiday.

#### **CANCELLATION AND RESCHEDULING**

- No cancellation fees, but please call or email if you need to cancel so we may accommodate another group.
- If we have inclement weather, please call us for an update at 954-977-4434.
- If you need to reschedule, we will do our best to accommodate you.

#### **CHAPERONES**

- Adults not in the final headcount and money that was not collected will pay \$32.50 for general admission.
- Chaperones must stay with their group through the one-hour tour.
- Adults are recommended to stay at the back end of the tour so all children can engage with the tour guide.

#### DAY OF YOUR VISIT

#### **CHECK-IN**

- If you are running late, please call 954-977-4434 and give your estimated arrival time. If you arrive late, your tours may be delayed, or each tour may be shortened. We will do our best to accommodate you at the next available tour time.
- Please check in 15 minutes before your first tour time.
- Upon arrival, your Group Leader will check in with our Tour Manager, who will process your payment.
- To ensure a faster check-in, please have your final headcount ready, divide your groups into groups of 30 or less, or per class if you booked tours by class, or complete the "Check-in Sheet" when checking in.

#### **BEFORE AND AFTER YOUR TOUR**

- If you have multiple tours booked, consider having the last group tour scheduled, eat lunch immediately upon arrival.
- The children may use and/or wait by the Covered Playground before and after the tour.
- Groups may use the Buckeye and Crescent Shelters next to our entrance for lunch. Please be kind and dispose of all refuse, leaving it clean for the next group. Please understand that the shelters are on a first come, first serve basis.
- Restrooms are located in Tradewinds Park. Close to shelters and playgrounds.
- After the one-hour tour, there is NO re-entry into Butterfly World.
- Depending on your group size and if children have money, we may allow 5 children per adult to visit the Gift Shop after their tour. Please advise the manager upon check-in.
- Only bottled water is permitted on tours and recommended on warm days.

#### **HELPFUL HINT**

Because other groups may be visiting on the day of your tour, we suggest name tags for the younger children.

- Each student will receive a free pass to return with a paying adult on another day because The Lorikeet Encounter is not included in the one-hour tour.
- Backpacks/bookbags are not recommended and will be collected before the tour.
- Dress appropriately for the weather! The attraction is primarily outdoors.

Thank you for choosing to visit Butterfly World with your group!

We sincerely appreciate your choice to visit Butterfly World with your group! We're excited to provide you with an unforgettable experience filled with the beauty and wonder of nature.

www.ButterflyWorld.com/group-rates-educational-tours/



954-977-4434



<u>groups@butterflyworld.com</u>

Reserve

Located in Tradewinds Park - South 3600 W. Sample Road Coconut Creek, FL 33073